

NYC Day Trip Tour Itinerary

- 06:00AM Facility (gate and tour waiting area) open**
- 07:00AM Shafer Terminal, 500 North St, Endicott NY**
At the corner of North Street and Vestal Avenue. Entrance is on Vestal Avenue. The boarding order is determined by the date you signed up for the tour. When you board the coach, you can choose your seat from those that remain. Your seat is then kept for the remainder of the trip.
- 07:15AM Depart**
Sit back, relax, and enjoy the ride. We'll make a rest stop and the driver will bring out cold drinks for everyone.
- 07:45AM Great Bend, PA - McDonald's, McDonald's, Great Bend PA**
Park behind the restaurant Park at own risk
Pick up at Great Bend will be based on requests at the time of booking.
- Rest Area Stop**
Driver will bring out cold drinks for everyone to help themselves
- 11:00AM Bryant Park**
Approximate arrival at Bryant Park, located behind the New York Public Library in midtown Manhattan, between 40th and 42nd Streets & 5th and 6th Avenues.
- 06:45PM Board Shafer's motorcoach at Bryant Park**
- 07:00PM Depart Bryant Park**
Fast Food Stop enroute
Great Bend, PA - McDonald's, McDonald's, Great Bend PA (if needed)
- 11:00PM Shafer Terminal, 500 North St, Endicott NY**

General Information - One Day Retail Tours

Seating: Shafer's Tours does not assign seats. The posted boarding order is arranged in the order you signed up for the tour. When called to board, you choose from the remaining seats. Please be courteous to your fellow travelers and remember that they would like, as you do, to sit together with others in their party. Your seat is then kept for the remainder of the trip, so that everyone can make his or her space comfortable.

Departures: Our tours depart from our 500 North Street, Endicott terminal. Please park your vehicles carefully, as Shafer's Tours is not responsible for damage to your vehicle. Arrangements can be made, based on the routes traveled, for other pick up point, however seats will not be reserved for passengers boarding at alternate locations.

Escorts: Shafer's Tours are unescorted, unless otherwise noted. Our professional drivers will guide you through your trip; we do this to control costs.

Reservations: We recommend making reservations for trips well in advance. Please note that our trip prices are based on the number of sign ups our Vendor's require; that is how we are able to offer the great discounts! If the number is not met the trip may have to be cancelled.

Payments: Visa, MasterCard and Discover are accepted. If paying by check, make payable to: Shafer's Tour & Charter and mail to 500 North Street, Endicott, NY13760. There is a minimum \$35 fee for returned checks. Day trips costing less than \$100 must be paid in full to reserve your seat. Day trips over \$100 can be held with a 50% deposit, with the balance paid 14 days before the trip.

Refunds: Should Shafer's cancel a trip due to lack of reservations, your money will be promptly returned. Shafer Tours cannot be responsible, however, for any costs such as those occurring due to missed reservations with theater or sporting events tickets that you may have purchased on your own or that were purchased by Shafer's on your behalf. There are no refunds or exchanges on Broadway Shows, Radio City Music Hall or Madison Square Garden or any other events that we are unable to attend due to acts of God; weather, traffic, war, terrorism, strikes, etc., beyond the control of Shafer Tours.

Cancellations: Customer cancellations for one-day tours are non-refundable unless we can sell your seat or you can find someone to take your reservation.

Smoking: State and Federal law prohibits smoking on the motor coaches. Shafer Tours drivers will make a quick rest stop (built into your travel time) so everyone can be comfortable and enjoy the trip.

Gratuities: Motor coach driver and step on guide gratuities are not included in the cost of our tours.

Special Needs: Please let us know when you make your reservation if you have special mobility or dietary needs. Hotels and attractions in our tours will make every effort to see that you are accommodated.

Departures: We are unable to wait for any passengers who are not at the scheduled pick-up point on any Shafer Tour, which is why we request passengers to be at pick up locations 15 minutes prior to departure.

Bonus Bucks: All of our tours have drawings for \$10.00 "Bonus Bucks"! They are good toward any Shafer Tour!

Group Leaders: If you have a small group and cannot fill a bus, call regarding our Incentive for 15 or more people signing up for our tours.

Itinerary changes: Shafer Tours reserves the right to make changes or substitutions as may be necessary to maintain the quality of your tour. All times listed in itineraries are approximate, and subject to change based on traffic/weather or other conditions.

Emergencies: A 24-hour phone number is available in case of an emergency 800-287-8986.

Thank you for choosing Shafer's!

